

BOARD OF DIRECTORS MEETING AGENDA



OPERATIONS AND CUSTOMER EXPERIENCE COMMITTEE

Location: 22470 E. Stephen D. Hogan Parkway
Aurora, Colorado 80018

Chair – Pending Nomination
Mayor Steve Douglas (Commerce City)
Director Peggy Catlin (RTD)

Date: January 22, 2026

Time: 10:00 a.m. – 11:00 a.m.

PLEASE NOTE ALL MEMBERS OF THE PUBLIC ARE ALSO WELCOME TO PARTICIPATE VIRTUALLY VIA THE FOLLOWING:

Join the meeting now

Meeting ID: 273 776 173 65
Passcode: 5US7i6mY

Dial in by phone

[+1 424-566-7556](tel:+14245667556),[528167501#](tel:528167501#) United States, Beverly Hills
[Find a local number](#)
Phone conference ID: 528 167 501#

Agenda Details:

1. Call to Order..... Committee Chair
2. Public Comment..... Committee Chair
3. OTX 2026 Strategy & Department GoalsAnjie Vescera
4. DLR Amendment #2Mike Hancock
5. Look AheadAline Koop
6. Other Business Committee Chair
7. Adjourn Meeting..... Committee Chair