

BOARD OF DIRECTORS MEETING AGENDA



OPERATIONS AND CUSTOMER EXPERIENCE COMMITTEE

Location: 22470 E. Stephen D. Hogan Parkway
Aurora, Colorado 80018

Date: January 22, 2026

Time: 10:00 a.m. – 11:00 a.m.

Chair – Pending Nomination
Mayor Steve Douglas (Commerce City)
Director Peggy Catlin (RTD)

PLEASE NOTE ALL MEMBERS OF THE PUBLIC ARE ALSO WELCOME TO PARTICIPATE VIRTUALLY VIA THE FOLLOWING:

[Join the meeting now](#)

Meeting ID: 273 776 173 65

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Agenda Details:

1. Call to Order..... Committee Chair
2. Public Comment..... Committee Chair
3. OTX 2026 Strategy & Department GoalsAnjie Vescera
4. DLR Amendment #2Mike Hancock
5. Look AheadAline Koop
6. Other Business Committee Chair
7. Adjourn Meeting..... Committee Chair