

**NOTICE OF
OPERATIONS & CUSTOMER EXPERIENCE COMMITTEE
TO THE E-470 PUBLIC HIGHWAY AUTHORITY
WORK SESSION
TO BE HELD
February 27, 2025**

NOTICE IS HEREBY GIVEN that the **OPERATIONS & CUSTOMER EXPERIENCE COMMITTEE** to the Board of Directors of the E-470 PUBLIC HIGHWAY AUTHORITY, of the Counties of Adams, Arapahoe, Douglas, and Weld, the Cities of Aurora, Thornton, Brighton, Commerce City, Greeley, Broomfield, Arvada and Lone Tree and the Town of Parker, State of Colorado, will hold a work session on Thursday, February 27, 2025, at 10:00 A.M., at 22470 E. Stephen D. Hogan Parkway, E-470 Board Conference Room, Aurora, Colorado and virtually via the following: https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZmZlZTI2NWUtOGVmYy00OTVklTk3N2EtMmM1M2IxNzI3NGMy%40thread.v2/0?context=%7b%22Tid%22%3a%220dec83f0-8d0a-4036-bdaa-08866d76cf19%22%2c%22Oid%22%3a%22519ee998-2e0f-49ca-b5a6-0f1f7c956522%22%7d – or Call in (audio only) +1 323-618-1887 –conference ID: 431 230#

Work Session Agenda

1. Call to Order
 2. Public Comment
 3. Team Introduction and Overview
 4. Committee Approach
 5. Customer Service Survey Briefing
 6. Space Planning Briefing
 7. Look Ahead
 8. Other Business
 9. Adjourn Meeting
- This work session is open to the public.

BY ORDER OF THE COMMITTEE TO THE BOARD OF
DIRECTORS: E-470 PUBLIC HIGHWAY AUTHORITY

By: /s/ ICENOGLE SEAVER POGUE
A Professional Corporation
General Counsel