

# BOARD OF DIRECTORS COMMITTEE WORK SESSION



**Location:** 22470 E. Stephen D. Hogan Parkway  
Aurora, Colorado 80018

## **OPERATIONS & PUBLIC AFFAIRS COMMITTEE**

Chair – Council Member Jan Pawlowski (Brighton)  
Mayor Steve Douglas (Commerce City)  
Director Peggy Catlin (RTD)

**Date:** Thursday, February 22, 2024

**Time:** 10:00am to 11:00am

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**PLEASE NOTE ALL MEMBERS OF THE PUBLIC ARE ALSO WELCOME TO PARTICIPATE VIRTUALLY VIA THE FOLLOWING:**

### **TEAMS MEETING**

**Or call in (audio only)**

+1 424-566-7556 | Conference ID: 326 502 75#

## **Agenda details:**

1. Call to Order .....Chair Jan Pawlowski
2. Public Comment .....Chair Jan Pawlowski
3. 2024 Operations Strategy Overview .....Anjie Vescera
4. 2024 Operations Key Initiatives .....Operation’s Leadership Team
5. 2023 Annual Customer Experience Survey Results .....Tricia Trujillo
6. Operations Q1 & Q2 Contracts and Procurement .....Geoffrey Doctoroff
7. Look Ahead .....Anjie Vescera
8. Public Affairs Update .....Jessica Carson
9. Other Business .....Chair Jan Pawlowski
10. Adjourn Meeting.....Chair Jan Pawlowski